

BOOKING TERMS AND CONDITIONS:

Please read the booking terms and conditions, herewith very carefully. These conditions set forth are INTRANDES PERU', respective rights and obligations. They apply to all bookings accepted by INTRANDES PERU Travel Agency. By booking a tour with us, you acknowledge that you have read, understand and agree to be bound by these terms and conditions set forth. If you make a booking on behalf of other participants, you guarantee that you have the authority to accept and do accept these Terms on behalf of the other participants in your party.

Reservations

We accept reservations in writing by email and prefer bookings a few months in advance, if possible. An initial non-refundable deposit of US\$200.00 per person or 10% of the total tour package is required within one week to confirm the reservation. When your booking and required payment is received, we will send you the booking confirmation with the invoice receipt and the contract binding the client with INTRANDES PERU. In order to travel with INTRANDES PERU, the Traveler must read and sign this agreement and return it upon booking.

Domestic flight tickets and Inca Trail permits (subject to availability) must be paid 100% in advance to secure the spaces and are non-refundable. Some hotels, Cruises and lodges are subject to special deposit policies.

Note: In some cases, we may request a prepayment in accordance with policies of the hotels or lodges, 90 or 45 days prior in order to guarantee the booking made by us (non-refundable).

To make a reservation we require; full names as on passports, passport number and expiration date, date of birth, nationality, special dietary requirement or allergies, emergency contact and travel insurance contact information. Peruvian law also requires



copies or pictures of passports upon booking and picture of entry stamp into Peru upon your arrival. This completes your reservations.

Domestic Airfare

All airfare is subject to availability and will be subject to the policies of the airlines for the flights purchased. You will be notified at the time of your reservation if an additional payment is required. We can book your flights with LATAM and Avianca at a lower cost. Upon booking, the flights need to be paid in full. Flights are non-refundable.

Terms of Payment

In order to confirm your tour package please acknowledge the payment schedule below.

75 days prior to arrival - 50% per person deposit is required

60 days prior to arrival – 100% per person payment is required. If these payments are not received before your arrival date, then your booking will be cancelled.

No contract will exist between the Traveler and INTRANDES PERU for any tour package until your deposit or full payment is received. If deposit/payment is not received by INTRANDES PERU on or before the Deposit Due Date, reservations are automatically cancelled. Failure to remit payments on a timely basis will automatically put your booking at risk of cancellation.

Last Minute Bookings: Bookings made within 30 days of departure will only be accepted if full payment is received by INTRANDES PERU at time of reservation.

TRAVELING WITH A MINOR

All minors (travelers under the age of 18 years) are required to produce, in addition to their passport, an Unabridged Birth Certificate (showing the particulars of both parents) when exiting and entering Peru and Bolivia. An affidavit confirming parental consent to travel is also required in the event that one parent is not travelling with the party. It is your



responsibility to confirm and fulfil with the Department of Home Affairs all documentation required prior to travelling with a minor or unaccompanied minor.

Cancellations by Customer

Cancellations by the Traveler must be received in writing to INTRANDES PERU. Payments made previously for domestic flights (economic class), Inca Trail permits and prepayment for hotels are non-refundable. Penalties for all other reservations are subject to the period before the departure date of the tour as follows:

Cancellations made between the booking time and 60 days before travel a 30% of the total price of your tour package will be charged.

Cancellations made between 59 days and 45 days before travel a 50% of the total tour package will be charged. Cancellations made between 44 days and 31 days before travel a 75% of the total tour package will be charged. Cancellations made 30 days before travel 100% will be charged.

Changes and Cancellation by us

INTRANDES PERU reserves the right to cancel or change any departure and offers clients an alternative date if the minimum number of passengers is not achieved or for any other reason deemed beyond our control such as weather conditions, local strikes, problems with transport, changes imposed by cancellation or rescheduling of flights by an airline or other similar events beyond the control of INTRANDES PERU.

INTRANDES PERU is not liable for any extra charges incurred, in the event of a change - beyond their control- to the departure time or date of a tour, flight or other form of transport.

RESPONSIBILITY

INTRANDES PERU always does its best to make sure your travel arrangements are satisfactory. However, INTRANDES PERU and its employees, subsidiaries, affiliates, agents,



and assigns do not own or operate any entity which provides goods and services for your travel including without limitation, lodging facilities, airline, vessel, motor coach, or other transportation companies, providers or organizers of optional excursions, food service providers, etc. All such persons and entities are independent contractors and are in no way affiliated to INTRANDES PERU or any of our affiliated entities.

FORCE MAJEURE

INTRANDES PERU and its agents, subsidiaries and their respective employees, affiliates, representatives, assumes no liability for any loss, damage, or entry of any nature in whole or in part resulting from an Act of God or any other force majeure condition, including, without limitation: fire, volcanic eruption, environmental pollution or contamination, inclement weather, earthquake, low or high water levels, flood, water or power shortages or failures, riots or civil commissions or disturbances, and any other acts of a similar nature, sabotage, arrests, strikes or labor disruptions, restraint of rulers or peoples, expropriations, acts of terrorism, war, insurrection, quarantine restrictions, government health advisories, or warnings or alerts of any kind of nature, government seizures, refusal or cancellation or suspension or delay of any government authority or any license, permit or authorization, damages to its facilities or the travel supplier and its facilities, or any other unforeseen circumstances or any other factors unforeseen by INTRANDES PERU that impacts negatively on, or hampers, its ability to fulfill any of its contractual conditions. You waive any claim against INTRANDES PERU for any such loss, damage, injury, or death.

MEDICAL CONDITIONS

You are responsible for ensuring that any existing medical conditions or disabilities which may require assistance are declared to us before you book your vacation or, if newly diagnosed, before your due date of departure. We are not in any circumstances liable if any carrier refuses you or any member of your party as a passenger as a result of any medical condition or disability. Women 28 weeks or more into pregnancy at the time of return travel



must have a doctor's certificate confirming that they are fit to travel (note airlines normally require certification at 32 weeks). INTRANDES PERU are not liable for any costs, delays or illness resulting from your failure to meet any requirements.

TRAVEL INSURANCE

Travel insurance is a vital part of your journey. We strongly recommend that you have taken out adequate insurance for the duration of your travel. Upon booking we require your travel insurance contact and policy number.

DOCUMENTS

It is your responsibility to check all tickets, documents and tour information for errors and report it immediately to INTRANDES PERU.

PASSPORT AND VISA

It is your responsibility to fulfil the passport, visa and other immigration requirements applicable to your tour package. You should confirm these with the relevant embassies and/or consulates. We do not accept any responsibility in the case of you being unable to travel due to not complying with any such requirements.

HEALTH AND SPECIAL REQUIREMENTS

You are solely responsible to ensure you are aware of any health requirements for your travel destinations and to ensure that you carry all necessary vaccination documentation.

REFUSAL OF SERVICE

INTRANDES PERU and its providers reserve the right to refuse service to travelers at their sole discretion and including without limitation if the traveler; (A) Lacks proper documentation for the country of destination; (B) Has a contagious disease; (C); Is under



the influence of alcohol, drugs or narcotics; and/or (D) Manifests disruptive and/or unruly behavior. INTRANDES PERU assumes no liability for refusing service.

ADVENTURE PROGRAMS RISK

Passengers should be aware they are taking part in adventurous activities in remote locations with inherent risks including possible personal injury. They should be prepared to accept the risk of personal injury that may occur on an adventure trip. All clients must have personal travel insurance covering personal injury.

COMPLAINTS

INTRANDES PERU hopes you will have no reason to complain but if you are unhappy with any aspect of the services provided, you must report it immediately to INTRANDES PERU. We shall attempt to resolve the matter immediately but if you remain dissatisfied you must write to us within 15 days from the end of your trip or holiday. Failure to complain at your destination may mean we will be unable to resolve the dispute after you return home.

INTRANDES PERU, guarantees your holiday and safety at all times.

By signing this binding contract you accept our booking terms & Conditions.

Name of Traveler

Signature or Sign

Date of Acceptance